



www.SuryavilasSpa.com

Off Season Package - 02 Nights / 03 Days

“Off Season Rates are valid from 5th January, 2017 till 31st March, 2017

The Off Season Rates are **NOT VALID** for 11 & 12 & 13 March, 2017
HIGH SEASON RATES will be applicable for 11 & 12 & 13th March, 2017

“AND AGAIN from 16th July, 2017 till 15th December, 2017”

Room Category	Publish Package (02 Nights on MAP Plan)
<u>Swiss Tents (Luxury Himalayan Glamping): - 20 Nos.</u> Luxury Swiss tents 410 sq ft (Himalayan Glamping at Suryavilas) offers readymade double bed with all bed linen provided (including duvet, blankets, towels and hand towels), Tiled Floors , Nifty kettle attached for easy hot water for tea and coffee, Moroccan lanterns and sufficient lights to create a magical ambience at night time, Windows and roll up sides for breezy days, television, mini bar, air conditioning/heating, hair dryer, shower amenities, hot showers and proper flushing attached toilets, outdoor seating area, direct dialing telephones, safe parking area.	Rs.14,000/- + 20% Service Tax with Breakfast & Dinner
<u>Deluxe Rooms: - 14 Nos.</u> 290 sq. ft., with adjoining dressing room, in room safe, 32 inch LCD TV with 24 hour entertainment and news channels, Direct dialing telephones, tea- coffee making facilities with a well stocked mini bar, balcony sit outs, open to sky bathrooms with a lavish range of toiletries hair dryer and shaving mirror.	Rs.16,000/- + 20% Service Tax with Breakfast & Dinner
<u>Super Deluxe Rooms: - 14 Nos.</u> 390 sq. ft., with adjoining dressing room, in room safe, 42 inch Plasma TV with 24 hour entertainment and news channels, Direct dialing telephones, tea- coffee making facilities with a well stocked mini bar, open to sky bathrooms with lavish range of toiletries, hair dryer, shaving mirror, sit outs adjoining manicured lush green lawns.	Rs.18,000/- + 20% Service Tax with Breakfast & Dinner
<u>Premium Rooms: - 06 Nos.</u> Premium Rooms are a delight to stay in, roomy, well ventilated, with full size glass windows overlooking the beautiful valley outside. Suryavilas Luxury Spa Resort has six Premium Rooms which have an area of 490sq ft, with adjoining dressing room, exquisite furniture from Jakarta, a small dining table for 2, in room safe, 42 inch Plasma TV with 24 hour entertainment and news channels, Direct dialing telephones, tea- coffee making facilities with a well stocked mini bar, balcony sit outs, and a lavish range of toiletries.	Rs.22,000/- + 20% Service Tax with Breakfast & Dinner

Note:

** The Stay can be extended to more than 02 Nights on Pro-Rata basis.

** The Offseason Rates are not valid for **March-11/12/13, 2017**. High Season Rate will be applicable for these dates.

Package Inclusions:

- Accommodation on **double sharing** for **02 Nights Stay**.
- Welcome drink (Non Alcoholic) on arrival.
- **Daily Breakfast and Dinner at the Restaurant.**
- Tea/Coffee maker in the room.
- 30 minute of yoga & Meditation session in the morning at a specific time.
- Two bottles of mineral water, per room, per day.
- Complimentary entry to Mini Movie Theatre (20 seater).
- Free usage of Pool Table & Table Tennis.
- Free usage of Swimming Pool.

Cost for Additional Meals:

- Supplement cost for additional Lunch or Dinner will be @ **Rs.900/- + 20% Taxes** Per Person / Per Meal
- Supplement cost for additional Breakfast will be @ **Rs.500/- + 20% Taxes** Per Person / Per Meal

Location of the property:
Suryavilas Luxury Resort & Spa
Kumarhatti-Nahan Road,
Gandhigram, District -Solan,
Himachal Pradesh

- Approx 40 Kms from Kalka Railway Station, approx 60 Kms from Chandigarh Airport, approx 60 Kms from Shimla and approx 315 Kms from New Delhi
- **Route:**
Chandigarh → Parwanoo → Koti → Jabli → Dharampur → Kumarhatti (Take Nahan Road) → Gandhigram → Suryavilas Resort.

Web: www.suryavilasresort.com

Check-in Time:

- **1400 PM** (Early arrival is subject to availability. For guaranteed early check-in, reservation for an additional one night needs to be made).

Check- out Time:

- **1100 AM** (Late check-outs are available on request and subject to availability).

Children and Extra Person Policy:

- Two children up to 5 years of age can stay in the parent's room without an additional charge. No additional bed would be provided.
- Cost for Child between **5 to 12 years (Without any Extra Bed)** will be @ **Rs.1700/- Net per night**
- Cost for a Child between **5 to 12 years (With an Extra Bed)** will be @ **Rs.2200/- Net per night.**
- Cost for Child/Adult above 12 years age will be charged @ **40% of the Published Package Cost.**
- A maximum of only one extra bed per room would be provided.

Outside Food & Beverage Policy:

- As per the resort management policy, outside food and beverages is strictly not allowed. Liquor is available at the Hotel on Prevailing Bar Rates.

Maid and Driver Policy

Resort does not have any provision for Maids or Driver's stay at the Resort. You can, however, contact the reception who would be happy to assist you with information for nearby guesthouse & small budget hotels for them.



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Booking and Confirmation Policy

- All room reservations/hotel bookings are subject to availability only.
- To book and confirm the reservation, a **100% advance payment** needs to be paid in our account (payable at Axis Bank).
- All payment deposits should be free and clear of any withholding tax and deduction. Bank charges, difference of currency exchanges and/or other charges, if any, for remittance (by remitting bank or by intermediary bank) would strictly be borne by payer.
- A full and final 100% deposit of payment in our account only confirms your booking with us. Failing of which the booking shall be presumed to be not required and cancelled, and thus the same will be released automatically without further intimation and our cancellation policy shall apply for refunds, if any, of the deposits against the booking. Only on receipt of the full and final deposit, the reservation/booking confirmation voucher shall be issued by us.
- The payment for any in-room or restaurant meal consumption and any other services availed during the stay shall be settled by the Guest at the Front Desk before check-out from the hotel.

Cancellation and amendment Policy

- Hotel requires a minimum of 20 days prior notice to cancel your reservation.
- Cancellation received 20 days before arrival will be charged Rs. 3000/- Per Room as cancellation fee.
- Cancellation received 20–12 days before arrival will attract charges equivalent to one night cost.
- In case of cancellation less than 12 days before arrival, the total package cost would be charged.
- Booking dates can be changed (only Once), 20 days before the check-in date, without any extra charges (Room Tariff change will be applicable)
- In case of cancellation or Reduction in number of rooms for any avoidable / unavoidable reasons we must be informed in writing. Cancellation / retention charges would be effective from the date we receive letter in writing.
- Please note that if any booking for Weekends (Fridays, Saturdays & Sundays) / High Peak Season or Blackout dates / Festival dates / Long Weekends is cancelled, due to whatsoever reason, no refund would be made for said cancellation.
- In the event of premature departure, the full extent of the stay as originally booked and confirmed will be charged.
- Credit card cancellations will be charged 5% extra.
- Resort will not be liable for any Refund, if the booking is cancelled, or guests no show due to adverse weather conditions, road blocking, riot, heavy rain, any natural disaster etc, which is not in control of the Resort Management.

Refund: In regard to refund of unused/unutilized services (which are paid for and cancelled in advance) the refund amount would be worked out on the basis of cancellation policy as described above and the money would be accordingly refunded in the same bank account or to the same person who has made the payment to us. Please note that the refund process can take 2 - 4 weeks due to banking procedures. If the refund is made to the credit card account OR to Bank account, the bank charges would be debited from the refund amount.